

Standardization – Why Bother : Takeaway

1. There can be no Normalization of Excellence, without first having excellence. There can be no excellence without Standards because there is no way to define and measure excellence without objective Standards.
2. Standards are a requirement for defining what the Pilot Monitoring should be monitoring. Ineffective Pilot Monitoring equates to single pilot behavior in a multi-crew environment.
3. Having standards, but not following them, is how the Normalization of Deviance sets root within a flight department.

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